

Question	Result	Council Response
<p>Do you agree with the overriding consideration influencing this policy? – yes/no</p> <p>The need to manage enforcement more effectively and efficiently</p>	<p>100% agree with the overriding consideration influencing this policy and the principles of enforcement outlined in the policy.</p>	<p>Noted in the Cabinet Report.</p> <p>No change proposed to the policy.</p>
<p>Do you agree with the principles of enforcement outlined in the policy? – yes/no</p> <p>Proportionality</p> <p>Consistency</p> <p>Focus</p> <p>Transparency</p> <p>Accountability</p>	<p>100% agree with the overriding consideration influencing this policy and the principles of enforcement outlined in the policy.</p>	<p>Noted in the Cabinet Report.</p> <p>No change proposed to the policy.</p>
<p>What in your view are the most effective actions/sanctions that underpin these? (1-11 with 1 being the most effective)</p>	<p>The percentage scoring a 1 (most effective) for each of the sanctions is as follows. Proceeds of Crime (42%), Refusal, revocation or suspension of licence (35%), Prosecution (33%), Seizure</p>	<p>Noted in the Cabinet Report.</p> <p>No change proposed to the policy.</p>

<p>and 11 the least effective)</p> <ul style="list-style-type: none"> • Informal Action • Simple Cautions • Fixed Penalty Notices • Refusal, Revocation or Suspension of Licence • Licence Review • Statutory Notices • Seizure • Prosecution • Proceeds of Crime Application • Work in Default • Injunction 	<p>(31%), Informal Action (28%), Fixed Penalty Notice (22%), Licence Review and Injunction (19%) Simple Cautions (9%), Statutory Notice (9%), Work in Default (7%).</p> <p>Score of 11 (least effective)</p> <ul style="list-style-type: none"> • Informal Action – 10% • Simple Cautions – 6% • Fixed Penalty Notices – 6% • Refusal, Revocation or Suspension of Licence – no score of 11 • Licence Review – 6% • Statutory Notices -6% • Seizure – 3% • Prosecution – 3% • Proceeds of Crime Application – 10% • Work in Default – 3% 	
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	<ul style="list-style-type: none"> • Injunction – 10% 	
<p>What can you do to help the council deliver better enforcement?</p>	<p>Promote awareness of the enforcement to neighbours and residents. Talk to community organisations.</p>	<p>Community Engagement work is ongoing. These points will be taken on board as part of this process.</p> <p>No change proposed to the policy.</p>
	<p>Enforcement officers are not effective as they appear to be targeting people who drop fag butts, when they should be targeting the fly tippers, street drinkers and drug dealers who are constantly littering. Calling the police when a person drops a fag butt and refuses to give their details is a total waste of police time and they need to stop doing this. The police are already stretched enough as it is already without enforcement officers using them as personal security guards. Educate the enforcement officers. If they are unable to tackle the people who are causing the bigger problems, then what is the point! The bins are overflowing with fag butts on top of the bins and when the wind blows they fall on the floor, causing more work for the street cleaners. Invest in better</p>	<p>The council's enforcement activity covers all of the areas mentioned. The council works with the police in undertaking enforcement where appropriate to do so.</p> <p>Feedback on bin provision is noted.</p> <p>No change proposed to the policy.</p>

Consultation Feedback

	bins!	
	Start regulating landlords and make them declare who is living in homes they are renting. HMRC need to be involved as most of these landlords are raking it in with cash in hand and homes are becoming more and more overcrowded. This is causing the fly tipping and litter.	The residential licensing team work closely with all partners including Police, HMRC and Immigration to tackle illegal HMOs and the effects of these. This includes carrying out early morning raids on those where intelligence shows such activity is taking place. No change proposed to the policy.
	The council needs to start acting on public complaints and get things done in a timely manner, after all Officers are public servants and paid by tax payer's money.	Complaints are dealt with within the council's complaints procedures. No change proposed to the policy.
	Neighbourhood plans will provide more revenue to Local Government from Central Government. Given many of the issues being addressed are of interest to neighbourhoods the Council should very actively and with the least delay possible, support Neighbourhood Plans. The Neighbourhood Forums will provide a point of contact for the Council and encourage a sense of community and will foster	Noted. No change proposed to the policy.

Consultation Feedback

	voluntary actions in the designated areas. A neighbourhood plan for Harrow on the Hill is almost ready for submission and should be supported.	
	I can submit relevant information to council.	Noted. No change proposed to the policy.
	Not sure. Be aware of problems early and report sooner rather than later.	Noted. No change proposed to the policy.
	Report offences / possible offences	Noted. No change proposed to the policy.
	I think enforcement action happens too quickly - there should be more community management of situations first	This is covered in point 1 above. No change proposed to the policy.
	Monitor action taken by Council through information being provided by the Council to review in each instance where injunctions, proceeds of crime applications, prosecution and seizure action is taken to ensure that the overall aims are being taken proportionally and fairly applied.	Such actions are covered within legislation, open to judicial challenge, and are monitored. No change proposed to the policy.

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	Consideration of causes of offences - remedial action and redirection to advisory or support services (educate!)	Noted. No change proposed to the policy.
	Genuine and meaningful consideration of issues of equality and use of data to gain new perspectives and understanding of disproportionality in the system	Equality Impact Assessments are undertaken where appropriate. Enforcement activity is carried out in line with legislation. No change proposed to the policy.
	Inform about problems ASAP	Noted. No change proposed to the policy.
	To help monitor the streets and help the council and the police. And report crime.	Noted. No change proposed to the policy.
	Verbal cautions need to be backed up with a written précis; otherwise it will be totally ignored. The précis should contain a section regarding possible further action if this warning is ignored.	Noted. No change proposed to the policy.
	Support the officers doing their work	Noted. No change proposed to the policy.
	Pass on relevant information.	Noted. No change proposed to the policy.

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	Report issues that may require enforcement.	Noted. No change proposed to the policy.
	Ask officers why they do nothing.	Enforcement Officers carry out their work within the legislative environment. In some circumstances action cannot be taken. No change proposed to the policy.
	Whatever help is needed	Noted. No change proposed to the policy.
Any other comments?	A clear well-written document that gives a good coverage of enforcement approaches.	Noted. No change proposed to the policy.
	This document is clear, useful and helpful for residents.	Noted. No change proposed to the policy.
	Comprehensive and useful document.	Noted. No change proposed to the policy.
	On planning enforcement, there is a lot of local support and cross London support (London Forum) for charging double fees for retrospective planning applications. Retrospective planning permissions are often where people have defied the rules	Noted. No change proposed to the policy.

Consultation Feedback

	<p>but have been caught out and that utilised a disproportionate amount of resource. The extra funds should be ring fenced for enforcement of planning policies. This could make it easier for possible outsourcing this function in the future.</p>	
	<p>There should be strict action against Anti-social behaviour to protect our local community.</p>	<p>Noted and in place. No change proposed to the policy.</p>
	<p>I hope this includes more proactive work to combat fly tipping which is a daily occurrence in Stirling, Thompson and Grant Roads in Wealdstone.</p>	<p>Noted. A lot of work is taking place around this area including addressing the causes of fly tipping as well as the result.</p> <p>No change proposed to the policy.</p>
	<p>FPNs are an easy to issue but they should not be used as a 'cash cow' revenue source and where large number of FPNs are issued in a particular area this should trigger a review of what other measures can be taken to encourage good behaviour.</p>	<p>FPNs are an effective means to tackle low level environmental offences. Further action is taken as appropriate.</p> <p>No change proposed to the policy.</p>
	<p>Helpful document for businesses especially those who are new to the</p>	<p>Noted. No change proposed to the</p>

Consultation Feedback

	borough. It is good that housing, planning and environmental health are included in one document.	policy.
	I presume this only happens 9 to 5 Monday to Friday and if the council has not withdrawn the resources to perform the action.	Officers also undertake enforcement activity outside of these hours. No change proposed to the policy.
	Possibly the officers should get a bonus for the number of fines etc. issued.	The focus of FPNs is to tackle low level environmental offences. Further action is taken as appropriate. No change proposed to the policy.